

GP

HOTLINE - 0191 203 1414

From 1 December 2019 If you wish to speak to a consultant or one of the medical team regarding an **URGENT** admission or attendance, please use the hotline number.

This is a priority line for the switchboard, and staff there will connect you to the specialty you wish to speak with.

This is **NOT** for more general advice - please use RMS (referral management system) / Consultant First or advice and guidance for all non-urgent case discussions.

Please **DO NOT** discuss life threatening cases such as:

- suspected myocardial infarction
- suspected sepsis
- suspected stroke
- acute severe breathlessness
- or any acute, life-threatening emergency requiring 999 ambulance transport

These patients should be directed straight to the emergency department - you do not need to let anyone know you are sending them.

SPECIALTY	TIMES
Emergency and ambulatory care	
Emergency department	Consultant available 24/7
Medical ambulatory care	Operational 7 days a week from 8am-8pm Also direct dial 0191 607 2867
Surgical ambulatory care	Operational 7 days a week from 8am-8pm Also direct dial 0191 607 2949
Emergency gynaecology clinic	Operational 7 days a week from 8am-8pm Also direct dial 0191 607 2908
Medicine	
Cardiology	Consultant available 8am-8pm 7 days a week
Diabetes and endocrinology	Diabetes specialist nurse and consultant available 9am-5pm, Monday-Friday
Care of the elderly	Consultant available 8am-8pm 7 days a week Frailty Assessment Service - specialist nurse and consultant available 9am-5pm, Monday-Friday.

SPECIALTY	TIMES
Medicine	
Gastroenterology	Consultant available 8am-8pm 7 days a week
General medicine (where sub-speciality advice not otherwise available)	Consultant available 8am-8pm 7 days a week Registrar available 24/7
Haematology	Consultant available 24/7
Palliative care	Consultant available 9am-5pm Monday-Friday and 5pm-9am on-call
Respiratory	Consultant available 8am-8pm 7 days a week
Rheumatology	Consultant available 9am-5pm, Monday-Friday
Stroke service	Nurse practitioner and consultant available 24/7
Surgical	
Acute surgery	Surgical ambulatory care operational 8am-8pm 7 days a week. Registrar available 24/7
Trauma and orthopaedics	Fracture clinic – operational times 8.30am-12.30pm 7 days a week. Registrar available 24/7
Paediatrics and obstetrics and gynaecology	
Paediatrics	Consultant / registrar 9am-9pm 7 days a week
Obstetrics	Consultant available 8am-8pm 7 days a week Registrar available 24/7
Pregnancy Assessment Unit (PAU) for early pregnancy	8am-8pm 7 days a week
Emergency gynaecology	Emergency gynaecology service 8am-8pm 7 days a week Registrar and consultant available 24/7