



Upgrade to ICE pathology requesting and reporting



We're updating the pathology requesting and reporting interfaces between ICE and our lab system (Telepath) to improve stability and allow for future developments such as integration with other systems.

We have worked with primary care colleagues to optimise the existing pathology ICE requesting screens, provide additional resources for users and introduce an electronic process for ordering urine bottles.

As part of this work there will be some changes to the way in which some pathology requests are made.

Each sample type (for example blood, urine) will generate a separate request form.

Specifically for **clinical biochemistry**, glucose tolerance tests (and other dynamic function tests) will now produce a separate request form per sample. For these timed tests, reports will no longer show all results on one page. Each timed result will be reported separately, with the interpretive comment added to the latest sample. Please see below screen prints for an example:

Sunquest Ice Desktop - Northumbria Healthcare NHS Foundation Trust

Patient Name: Mrs. SUSAN, NOT A REAL PATIENT, TEST Hospital Number: T5580152 Sex: Female
 Date of Birth: 27 November 1957 NHS Number: No NHS Number
 Address: COBALT BUSINESS EXCHANGE CENTRE, SILVER FOX WAY, COBALT BUSINESS P... Telephone No: 0191 123 4567

Please complete the following details regarding your request. Once you have completed the details, click the 'Accept Request' button to continue or 'More Tests' to add more tests. Fields with a shaded background are mandatory.

General Details:
 User: medja
 Bleep / Contact No:
 Requesting Consultant / GP: Stamp, Mr Phil
 Location: NSECH Ward 1
 Category: NHS

Order Details:
 *Blood Sciences (green pouch)
 Tests in this order: *2 hours Glucose sample
 Priority:
 Order Clinical Details:
 GTT TEST
 Sample collection options:
☒ Collect sample now
☐ Collect(ed) at specified time and date
☐ Collect later (unspecified)

***2 hours Glucose sample (R)** Price Unavailable
***Glucose Tolerance Test** Price Unavailable

Total Price: £0.00

More Tests Accept Request Review

Sunquest Ice Desktop - Northumbria Healthcare NHS Foundation Trust

Patient Name: Mrs. SUSAN, NOT A REAL PATIENT, TEST Hospital Number: T5580152 Sex: Female
 Date of Birth: 27 November 1957 NHS Number: No NHS Number
 Address: COBALT BUSINESS EXCHANGE CENTRE, SILVER FOX WAY, COBALT BUSINESS P... Telephone No: 0191 123 4567

< Action Repo File & Next > Back < Cumulative > Print Hide Audit Trail ICEMail

Reported	Specialty	Location	Clinician	Status
12 Apr 2019 16:11	General Pathology	NSECH Ward 1	Mr Phil Stamp (Accident & Emergency)	F

This report is linked to other reports. Click on the links below to see these linked reports:

- 0 mins Glucose (10 Dec 2018 11:00)
- Hidden because: Final Report Overwritten
- 0 mins Glucose (10 Dec 2018 14:15)
- Hidden because: Final Report Overwritten
- 0 mins Glucose (12 Apr 2019 14:33)
- Hidden because: Final Report Overwritten

GTT test

Sample N,18.0001611.T (Blood) Collected 05 Dec 2018 09:00 Received 05 Dec 2018 12:00

0 mins Glucose

Part of Dynamic Function test series. Please see N0001612 for clinical comments.

End of report

Sunquest Ice Desktop - Northumbria Healthcare NHS Foundation Trust

ICE

TEST SYSTEM

Patient Name: Mrs. SUSAN, NOT A REAL PATIENT, TEST Hospital Number: T5580152 Sex: Female
 Date of Birth: 27 November 1957 NHS Number: No NHS Number
 Address: COBALT BUSINESS EXCHANGE CENTR, SILVER FOX WAY, COBALT BUSINESS P... Telephone No: 0191 123 4567

< Action Repo File & Next > Back < Cumulative > Print Hide Audit Trail ICEMail

Reported	Specialty	Location	Clinician	Status
12 Apr 2019 14:25	General Pathology	NSECH Ward 1	Mr Phil Stamp (Accident & Emergency)	F

This report is linked to other reports. Click on the links below to see these linked reports:

- [120 minutes Glucose \(10 Dec 2018 14:35\)](#)
 -Hidden because: Final Report Overwritten

GTT TEST

Sample N,18.0001637.N (Blood) Collected 10 Dec 2018 11:00 Received 10 Dec 2018 14:27

120 minutes Glucose

120 minute Glucose	5.4	mmol/L
Not indicative of diabetes mellitus.		

End of report

Patient Search
 Administration
 Bus. Intelligence
 Clinical Forms
 Discharge
 Manuals
 Reporting
 Cumulative Reports
 View Patient Reports
 View Ward Reports (All)

For **blood transfusion** - blood component requests will now be reported. These reports will indicate what has been requested, for example crossmatch red cells, Issue platelets, but will not show details of the component and whether or not the component is available for transfusion -; enquiries regarding blood component availability should still be made direct to the transfusion laboratory at The Northumbria hospital.

These changes will occur on Tuesday 14 May when ICE and Telepath will be unavailable for use between 6am -; 10am. Further communications will follow regarding this downtime.

Notification to primary care regarding the death of patients

When patients die under our care, we will be advising GPs of the death of their patients exclusively by means of ICE. The cause of death and if the death has been referred to the coroner will be included. All other methods of communication regarding the death of patients is now superseded. The ICE notification is transmitted in the same manner as the ICE electronic discharge summary.

Support for over 16s promoting healthier lifestyles



We would like to remind you that our Northumberland Health Trainer service is available for 16s and over to help patients make realistic lifestyle changes that are tailored to their needs. This includes information and support to make healthy food choices, weight management, increasing physical activity, drinking less alcohol and help stopping smoking.

Our health trainers can provide personal one to one support including creating a free personal health plan which will be developed over 6-12 sessions to achieve and maintain personal goals.

If you think a health trainer could help your patient they can either self-refer or you can contact our health trainers on: **01670 623840** or email: healthtrainers@northumbria.nhs.uk

Northumberland's Multi Agency Safeguarding Hub

Northumberland's Multi-Agency Safeguarding Hub (MASH) has recently produced a useful guide for professionals. The guide explains how it works; including who is involved, how adults, children and young people and their families are involved, data sharing processes and referral information.

It was launched in 2018 and sits within Onecall, a single point of access for children services provided by Northumberland County Council and our trust community adult services in Northumberland.

The MASH was set up to deal with safeguarding concerns about a child or adult. It involves a range of different agencies working together in the same location and sharing information to provide a faster more coordinated approach to investigate reports of abuse or neglect of a child or adult.

You should continue to report any safeguarding concerns about a child or adult living in Northumberland to Onecall on **01670 536 400**. The MASH guidance for professionals leaflet is available [here](#).

Northumbria launches new stop smoking support site



We have launched a new website section packed with information and support to help people stop smoking. It offers interactive information and advice to help people choose their most appropriate way to quit- whether that's through self-management or with the support of a health professional.

It includes information on:

- Self-management support including links to interactive apps and tools to help people quit
- Health benefits of stopping smoking including a handy savings calculator
- Smokefree pregnancy advice
- Facts about e-cigarettes
- Triggers and how to manage them

The aim is to make it easier for people to access the information, advice and support they need wherever and whenever they need it.

For more information visit www.northumbria.nhs.uk/stopsmoking.

Our Northumberland NHS Stop Smoking Service offers free, friendly, confidential support and advice to help people stop smoking. Clinics are available in a range of venues including GP practices, pharmacies and community centres. Some out-of-hours clinics are also available for those who find it difficult to attend appointments during the day.

People can be referred to the Northumberland Stop Smoking Service by any professional, or refer themselves.

Appointments are made by contacting a local advisor during office hours, from 9am to 5pm, Monday to Friday on **01670 813135**. Out of these times people can leave an answer phone message and an advisor will call them back.

Excellence through Collaboration- hold the date



Thank you to everyone who came along to our Excellence through Collaboration event in April, we hope you found it as productive as we did. The next event will be held on 17 October - please hold the date if you're interested in coming along.

If you have a query or if there is something that you would like to be included in future editions of this newsletter please email cara.charlton@northumbria.nhs.uk